

Press Release

NTRglobal wins envied Internet Oscar 2007

Remote support solution NTRsupport distinguished as the "Best Horizontal ASP Solution"

Heidelberg - 20 June 2007. Yesterday evening during the Eco award ceremony in Cologne, the remote support expert NTRglobal was presented with the renowned Eco Internet Oscar in the category "Horizontal ASP Solution" for its remote support solution, NTRsupport. This year, this award became even more significant, as for the first time ever - due to the high number of applications - only one winner from each of the 13 categories was awarded.

More than 200 enterprises in 13 categories - including ASP on-line services to ISP, hosting suppliers, Web portals and mobile service - applied for the award. Yesterday evening, the Eco federation announced this year's winners, which were selected by an independent jury consisting of members of top management in the ITC industry, ITC federations, and the press.

"We already considered it a great success to receive the nomination", says Michael Kessler, CEO of NTR Germany, after receiving the prize. "But leaving the Eco Gala as a winner makes us even happier. Satisfied customers are a great way to gauge our performance, but being singled-out by an independent jury of experts makes us truly proud."

NTRsupport enables the remote support and remote control of up to five computers at the same time, independent of the installed operating system. NTRsupport was designed specifically for use in heterogeneous IT landscapes, in order to answer support queries and to solve enterprise-wide technical problems and maintenance tasks in a timely manner. It makes possible remote technical support and control for Mac, Windows and Linux users. Available as software as a service (SaaS) or server license model, the software can be easily integrated into the existing IT infrastructure and extended as required. Worldwide more than 10,000 service technicians already use NTRglobal's remote support solution. Further information about NTRsupport as well as a free trial version is available at www.ntsupport.com.

About NTRglobal

NTRglobal is an international company that specializes in the creation and introduction of innovative software solutions that deliver remote administration, access, support and collaboration via the Internet. Founded in 2000, the company has experienced strong growth in a short time and is fast becoming the international leader in on-demand and remote support solutions that accommodate companies with growing mobility needs.

Used by more than 8,500 companies worldwide, NTRglobal solutions use the software as a service (SaaS) and on-demand models to let their users improve service to both internal and external customers. This minimizes the investment of time and resources expended in delivering service. NTRglobal solutions are used in virtually every industrial sector, and in more than 49 countries, to companies including ING (Canada), KPN Telecom (the Netherlands), Honda (Spain) T-Systems (Italy), Volvo (Mexico), Suzuki (Germany), Sage (France), Toshiba (Germany) and NTT (Japan).



With its headquarters in Barcelona (Spain), NTRglobal has subsidiaries in Germany, France, the Netherlands, Italy, the USA, the UK, Japan, the UAE, and Brazil, plus a network of distributors covering Scandinavia, Poland, Portugal, Chile and Israel.

For more information about the company and its solutions, please visit www.ntrglobal.com.

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